ABRAHAM K. ADHANOM, PhD, PMP, CMC

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EXPERIENCED BUSINESS & MANAGEMENT EDUCATOR & ORGANIZATIONAL TRANSFORMATION CONSULTANT
Project Management Professional | Business Process Improvement Expert | Change Management Facilitator

HIGHLIGHT OF SKILLS AND ACHIEVEMENTS

Educational Leadership, Business Consulting, Project Management & Process Transformation Expert:

Experienced Business, Management, and Technology professor and equity-minded leader in interdisciplinary educational program design and development. Expert in project and portfolio management, organizational change management, performance transformation, and business process modeling and analytics. Skilled in global business development strategies, effective interpersonal and intercultural communication, community engagement, advisory, and advocacy initiatives.

ACADEMIC/TEACHING EXPERIENCE

Azusa Pacific University. Azusa, CA. August 2021 – Present
Associate Professor and Program Director. School of Business and Management (SBM)

- Courses taught:
    - BUSI 495 - Business Ethics
    - PRBA 450 – Strategic Management
    - MGMT 410 – Production Management
    - MGMT 210 – Principles of Management
    - BUSI 110 – Entrepreneurship
- Course Development:
    - MGMT 240 – Project Management
    - MGMT 440 – Business Process Management
- Research Interests and Academic Leadership and Development Initiatives:
    - Establishing and Transforming PMO (Project Management Office) for Experiential Learning, internal and external management consulting offerings with service-oriented instructional and collaboration strategies.
    - Developing and Implementing Project Management, Process Modeling, and Analytics focused Academic Programs (Badges, Courses, Certifications) with applied instructional methodologies.
    - Modeling and Executing OCM (Organizational Change Management), Business Analytics, Process Improvement and Corporate Transformation strategies for teaching and learning, and collaborative consulting using Industry and Academic Models
    - Interdisciplinary integration of Business, Entrepreneurship, Strategy, Operational Management, and Leadership principles with STEM (Science, Technology, Engineering, and Mathematics), Visual, Performing, and Digital Arts, Information Technology, Health Sciences, and other academic disciplines.
    - Serving as General Education Council member and General Education Curriculum Committee Chair.
    - Serving as General Education Clarification and Standardization Committee member.
    - Serving as SBM Faith Integration Committee Member
    - Developing partnership and collaboration initiatives with local and regional businesses, corporations, and public and educational institutions.
    - Leadership and Collaboration in SBM Advisory Board recruiting and strategic engagement efforts
- Global Engagement/Social Responsibility Initiatives:
    - UCLA International Institute/African Studies Center Advisory Board member
    - Global conference on African Languages and Linguistics Technologies Digital Initiatives: (Ethiopian & Eritrean) Languages Digital Translation Projects Coordination. AI (Artificial Intelligence), Software Engineering, and Linguistics development project in collaboration with UCLA International Institute, UCLA African Studies Center (ASC), and Stanford University Middle Eastern and African Studies Program.

CONCORDIA UNIVERSITY - MBA Program, Irvine, CA, August 2001 – July 2021
Adjunct Professor MBA Program
o Courses designed, developed, and taught:
  o MBA 684 – Project Management
  o MBA 686 – Business Process Management
  o MBA 608 – Business Analytics
  o MBA 611 – Business Intelligence
  o MBA 695 – Capstone: Business Project
  o MBA 696 – Capstone: Business Plan
o Served as Doctoral Program Dissertation Committee Member.
o Served as MBA Program Final Capstone Project Advisor.
o Served as a full-time professor and Program Director of Computer Science, Management Information Systems, and Informatics Programs from 2001 – 2008.
o Developed interdisciplinary Computer Science, Information Technology, and Business Informatics programs that produced successful technology and business professionals currently serving in corporate management and leadership positions across the United States and around the globe.

COASTLINE COMMUNITY COLLEGE, Garden Grove, CA. August 2017 – June 2021
Professor, Business Administration
o Courses Taught:
  o BUS 100 - Intro to Business
  o BUS 101 – Intro to Project Management
  o BUS 102 – Advanced Project Management
  o BUS 110 – Business Law
  o BUS 222 – Entrepreneurship
  o MS 100 – Operations Management
o Designed and developed new Project Management (PM), Entrepreneurship, Business Operations, and Management courses integrating modern and industry standards, tools, techniques, methodologies, and software applications such as Microsoft Project, Visio, and related applications for traditional on-campus, hybrid, and fully online courses serving local students, distance learning, corporate and military education programs.
o Led Online Education Initiatives and development of ADA-compliant and fully Accessible instructional content and design resources for the most common Learning Management Systems (LMSs).
o Collaborated in developing Dual and Concurrent Enrollment programs for High Schools and Adult Learning Institutions both for credit and non-credit courses.

PROFESSIONAL / CONSULTING EXPERIENCE

CONCORD CONSULTING INSTITUTE, LLC. Los Angeles, California. July 2008 – Present.
Founder and Principal Consultant.
  o Led organizational change, Project Management, Process Improvement, and Performance Transformation initiatives in the Financial/Banking, Insurance, Information Technology, Healthcare, Education, and Non-Profit sectors.

  o **Los Angeles County Office of Education (LACOE).** Los Angeles, CA. Jan. 2019 – Sept. 2019. Performed Change Management Consulting for the BEST (Business Enhancement System Transformation Project), facilitated UIX (User Interface & Experience) Analysis and documentation, and provided recommendations on effective methodologies and integration of User Adoption, Training and Utilization programs.

- o **LA CARE, Los Angeles, CA, January 2016 – July 2016.**
  Change Management Consultant.
  Coordinated systems and technologies Change Management initiatives, facilitated CAB (Change Advisory Board) and eCAB (Emergency Change Advisory Board) using industry and ITIL (Information Technology Infrastructure Library) models to drive business process improvement and organizational transformation strategies.

- o **KAISER PERMANENTE.** Systems and Solutions Deployment (SSD).
  SSD Consultant. Pasadena, California. Nov. 2015 – Dec. 2016.
  Led clinical application (EPIC) deployment and training of specialty departments such as Oncology, Rheumatology, and Pediatric Oncology involving systems change management, impact analysis, end-user training, and user experience (UX) enhancement throughout Southern California Kaiser hospital locations.

- o **WELLS FARGO BANK**, Irvine, CA, April 2015 – November 2015.
  Business Process Consultant.
  Designed and developed technology-enabled change management models, business process modeling, reengineering, and analytics of enterprise architecture, business rules, risks and controls, and policies and procedures using the iGrafx modeling software suite.

- o **BANK OF AMERICA (BofA).** Los Angeles, California. July 2008 – March 2015.
  Asset Valuation Consultant.
  Designed and developed technology-enabled models and processes of Real Asset Valuation and Securitization, Market Analysis, and Change Management.

TECHNOLOGY PROFICIENCY:

Project Management: Microsoft Project, MS Project Server, Project Libre, Basecamp, Oracle Primavera, CA Clarity PPM, Daptiv
Business Analytics and Process Management: Microsoft Visio, Microsoft Dynamics, iGrafx, IBM Blueworks Live, Oracle BPM **Data Analytics:** Microsoft Power BI, Tableau, Alteryx, Oracle Analytics
LMS (Learning Management Systems): Canvas, Blackboard, Moodle, Google Classroom, Edmodo
Office Applications: Microsoft Office 365 (Excel, Access, Word, PowerPoint, OneNote, Outlook, Skype), Open Office (Writer, Calc, Impress, Base, Draw), Adobe Creative Cloud

EDUCATION, CERTIFICATION & LICENSURE

Ph.D. Management: Information Systems Management. Walden University. Minneapolis, MN. 2016
MA. International Business - Intercultural Studies - Biola University, La Mirada, CA. 2001
BSc. Computer Science - Management Information Systems - Biola University, La Mirada, CA. 1998
Certified Project Management Professional (PMP) Project Management Institute. Boston, MA. 2017
Registered Representative. Series 7 & Series 66. FINRA. Washington, DC. 2010.
Certified Business Process Management Professional (BPMP) - Object Management Group. 2009
Certified Master Coach (CMC) - Behavioral Coaching Institute. 2009