Meal Plan Agreement Terms & Conditions

2024-2025 Student Meal Plan Policies*

- 1. The meal plan is valid for the following dates:
 - a. Fall 2024 semester from Friday, August 23 2024 to Friday, December 13, 2024
 - b. Spring 2025 semester from Friday, January 3, 2025 to Friday, May 2, 2025
 - c. Meal plans cannot be used during holidays, other breaks, university events, or when dining venues are closed. Updated information about hours of operation is located at http://www.apu.edu/diningservices/.
- 2. Meal plans include a specific per week swipe allotment and/or Flex dollar declining balance based on plan.
- 3. Meal Swipes are available Sunday through Saturday, do not roll over to the next week and are not refundable if unused. Your meal plan is connected to your Student ID card. Meal swipes for Plans A-E will begin on the Sunday of each week. Meal swipe contents will vary per venue but excludes Shalom Café and The Market. Flex dollars will be deducted as a declining balance. Students are given the number of meals per week to utilize based on the chosen plan.
- 4. Flex Dollars roll over from Fall to Spring semester (only if the student is on the same plan or higher) but will expire at the end of the school year May 2, 2025
- 5. Purchases on the meal plan are non-taxable.
- 6. Residents living in Adams, Trinity or Engstrom Halls are **required** to carry at minimum the Cougar Plan C and to sign the Meal Plan Agreement. Any dorm resident that does not sign up for a meal plan will be automatically placed on the Cougar Plan C.
- 7. Residents living in Shire H court are required to have a minimum of the Cougar Plan D and to sign the Meal Plan Agreement. Any Shire H resident that does not sign up for a meal plan will be automatically placed on the Cougar Plan D.
- 8. Meal plans are only available for currently enrolled APU students.
- 9. Meal plans are non-transferable and may only be used by the meal plan purchaser by use of a valid physical or virtual ID card. Any ID card being used by someone other than the cardholder will be confiscated by the dining cashier and will be turned in to the One Card office. The cardholder may contact the One Card office to pick up the card. Repeated violations of this agreement may result in further action. If anyone other than the meal plan purchaser uses a virtual ID card that is not their own Campus Safety and Student Affairs will be notified and further action will be taken.
- 10. Guest Meals may be used 2 times per semester with Plans A-D. Students must inform the cashier at the time of use.
- 11. Meal plans may be used only at on-campus dining venues. Meal plan funds may not be used to purchase any goods or services from any other on or off-campus merchant.
- 12. Meal plan Agreements are automatically renewed from the fall to spring semester. Students may change their meal plan between the fall and spring semesters by submitting a new Meal Plan Agreement before the spring drop date. A meal plan can be added or increased anytime during the semester.
 - Reducing or dropping a meal plan is allowed before the drop date (if not governed by #4 or #5 above):
 - a. Fall 2024-9/6/24

b. Spring 2025-1/17/25

- 13. Meal plans are charged to the student's account when the One Card Office processes the completed agreement. The plan will be active on the student's ID card by the end of the following business day from when the agreement was submitted.
- 14. Students who drop a meal plan for any reason after the beginning of the semester and before the drop date will be charged a prorated amount based on usage to be calculated by the One Card Office and charged to the student's account.
- 15. Students must upload a picture into the ID card system before the plan is activated.
- 16. If you have a medical condition that may keep you from maintaining a required meal plan, please contact the Accessibility and Disability Resources office at disabilityservices@apu.edu. A student may petition to get off the meal plan only for medical reasons. If you have any dietary restrictions or allergies please contact diningservices@apu.edu.
- 17. Unexpected events resulting (for example) from government orders, epidemics, and other "force majeure" events can cause disruptions to the operation of APU's campuses that are beyond anyone's control. In extreme cases, such events could lead to the cancellation of this Meal Plan. In such cases, APU reserves to itself the decision of how to respond to the disruption as it deems best. This response could include ending the plan in accordance with paragraph 2 above, or offering to credit or refund some portion of the unused funds, all in APU's equitable discretion.

Revised: 5/28/2024

^{*} This Meal Plan is governed by the agreement, "Responding to COVID-19 as a Community Mutual Acceptance and Commitment," which is applicable to all APU Students.